

ASSA ABLOY

QiAccess™

The digital access solution
that works everywhere





The open, smart access of tomorrow

It doesn't matter how you work or which technologies you rely on. What matters most is the trust your clients place in you.

That's why we created QiAccess – a next-generation digital access solution designed to honor that trust. QiAccess ensures secure access for individuals who require assistance in their own homes. It replaces insecure codes and physical keys and offers a hassle-free solution for unlocking doors with mobile phones or other credentials.



Increases safety for clients, staff and organizations.



Minimizes the risk of delayed intervention in case of emergency.



Service users keep their regular keys as usual.



Seamless individual access, supporting independent living.



Digital logs ensure traceability and transparency throughout all actions.

New possibilities with QiAccess™

Are you ready to invest in a digital access solution for independent living support organizations?

Depending on your current situation and future needs, we offer a wide range of solutions. It's possible to add on an ASSA ABLOY turnkey solution – covering everything from standalone digital locks and integration with third-party alarm systems to seamless connection with planning software – or to integrate QiAccess with existing systems.

We'll tailor the most beneficial solution based on your needs and expectations. Regardless of where you are on your digital journey, or which systems you currently use, QiAccess unlocks new possibilities.

Creating value for everyone involved

Client

Calm, safe and secure
with every visit registered.

Staff

Empowered and in control,
allowing more time with the client.

Organization

Effective with improved quality that
support and strengthen the company.

Partners

Building value together with
seamless integration.





What to unlock with QiAccess™

- Building entrances
- Home entrance
- Retrofit
- Preinstalled
- Keysafes
- Secure storage

How to unlock with QiAccess™

- App
- Online key
- Pin code
- Smart e-key
- Physical key

How it works

QiAccess is the open digital access solution that works seamlessly with other technical solutions and is fully integrable with third-party systems, including emergency alarm systems.

We collaborate openly with other solution providers to enable seamless integrations. For users, it feels like working in a single system. The locks are opened from the QiAccess app or with other credentials depending on preference. The digital keys created for different situations cannot be shared with anyone else. Every form of access is highly secure and managed by a designated operator.

Different needs Different access

QiAccess offers solutions for planned and unplanned access. And for every situation in between. No more rattling from a bunch of keys and no more worrying about lost keys or exposed PINs.

The QiAccess system solves a problem as old as the door itself. By creating real-time access it provides secure entry for the right person, at the right time.



Home care controlled: Planned, role-based access



For staff or partners who need regular, predictable access as part of their role or scheduled operations.



Scheduled access

Access can be created for different individuals working in the designated team.



Offline open

Unlock doors with the QiAccess app even without network connection.



Real-time access control

Adapt to changing care needs - ensuring flexibility and responsiveness.

Telecare controlled: Ad-hoc, event-driven access



One-time key

Provide secure, temporary app access right to responders.



Online open

Secure remote access, with a designated operator always in control.

For situations where access is needed unexpectedly or urgently, such as emergencies or temporary visitors.



Pin code

Offering flexibility for users without smartphones or app access.



Arrival confirmation

Detect when someone enters a home, enhancing safety, responsiveness, and efficiency.

Real-life scenarios for QiAccess™

Secure for clients, accessible for professionals

Predefined or automated access for planned visits

Planned access

1. An administrator schedules a visit for a client and assigns it to the team members who will carry out the visit.
2. Personal access is automatically created for the assigned team members based on the plan.
3. A team member arrives and unlocks the client's door using the QiAccess app.
4. When leaving, the team member locks the door using the QiAccess app.
5. The access event is logged, providing full transparency and traceability.
6. If the plan changes, access rights can easily be updated centrally by the administrator.



Temporary access in case of emergency

Unplanned access

1. The client activates the personal safety alarm via the telecare alarm unit.
2. The operator identifies the digital lock at the client's door.
3. A digital one-time key or PIN code is sent to the emergency team.
4. At the client's location, the door is unlocked using the one-time key, the PIN code, or remotely by the operator.
5. After the intervention, the emergency team locks the door when leaving.
6. All information is logged in QiAccess or the preferred system for easy follow-up.



Shaping smarter, safer and more connected care

We provide integrated technology solutions that make care safer, more reliable, and easier to manage. Our unified platform connects access control with nurse call and real-time location services (RTLS), to support caregivers and enhance quality of life for residents and patients. As part of ASSA ABLOY Global Solutions, we combine global reach with Scandinavian welfare expertise to deliver secure, scalable care technology for independent living, care homes, and hospitals worldwide.

Contact



Experience a safer
and more open world

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