CLIQ® ends the security threat of lost keys at East Africa's major retailer

CLIQ® WebManager

Administration Software | Wall programming device | Padlocks

Controlled access for staff and contractors – safe, easy access for the public

" The Mul-T-Lock solution is reliable and gives a new levels of security and control. Everything can be efficiently managed with low maintenance from one centralized location, even when a key is lost or stolen at a remote site, we are able to neutralize and replace it almost immediately."

Michael Ndungu, Head of Security, Nakumatt.

Project
Company: Nakumatt (www.nakumatt.net)
Type: Retail
Location: East Africa
Devices installed: 220 Interactive CLIQ® padlocks and 53 wall programming devices
ASSA ABLOY brand: Mul-T-Lock
Year of installation: 2015–16 (in 2 phases)

Challenge
Nakumatt is East Africa's leading retailer, with approximately 50 stores spread across Kenya, Uganda, Rwanda and Tanzania. The chain focuses on supplying customers with affordable, high-value goods.

With an expanding branch and distribution network, managing the security of both stores and inventory had become increasingly complex. Lost keys had become more than an inconvenience; they posed a security risk. The cost and time required to replace locks placed a further burden on the business.

To replace an increasingly cumbersome and piecemeal mechanical key system, Nakumatt sought a 21st-century locking to:

· Solve the problem of lost keys, eliminating the security threat and cutting the costs of lock and key replacement
· Provide management with insight into who was entering which areas of the business, and when
· Be flexible enough to support a growing business with a wide geographic spread of sites to secure
· Padlocks are mobile and allow high security locking for more than just doors for example vehicles and gates can be locked and added to the access control system

Solution
ASSA ABLOY implemented a tailor-made locking system across multiple Nakumatt sites, based on the mechatronic CLIQ technology and Mul-T-Lock C-series padlocks and Euro profile cylinders. After an initial pilot at company headquarters, Nakumatt rolled out the system across the entire network, consolidating all the critical locking points in one integrated system.

The new system combines the dependable physical security with the remote control and access management functions of CLIQ technology. Each authorized employee now carries a single, programmable CLIQ key, which opens only the locks for which the individual has valid access rights. Rights can be changed or scheduled exactly as needed using the CLIQ Web Manager software, with communication inside the system protected by SSL encryption. The key is powered with a standard battery and will have a life time of two years.

Lost or stolen keys no longer pose a significant risk to Nakumatt. Administrators simply de-authorize and replace the missing key using the the CLIQ Web Manager. Security administrators can now generate audit trails on demand for any lock or key in the business. Managers can see who went where, and when – promoting accountability and transparency, and deterring the threat of internal theft.

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