



Danish city delivers critical public services with CLIQ® technology

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Administration Software



Wall programming device



Keys

Aalborg's fire brigade chooses CLIQ installations

“ The ability to easily move a CLIQ cylinder from one door to another makes CLIQ a cost-efficient solution when changes are made to who is receiving home care or fire assistance.”

Tonny Bormeth, Key Account Sales Manager CLIQ at ASSA ABLOY's Danish brand, Ruko



Project

Company: Aalborg Municipality (www.aalborg.dk)

Type: Public services

Location: Aalborg, Denmark

Devices installed: 3,000 dp CLIQ® cylinders & 10,000 dp CLIQ® keys for home care sector, 100 Triton CLIQ® cylinders & 100 Triton CLIQ® keys for Aalborg fire brigade, plus wall & mobile CLIQ® key programming devices

Year of installation: 2005–16

ASSA ABLOY brand: Ruko

Challenge

Aalborg is Denmark's fourth-largest city, with a population of over 100,000. Aalborg Municipality is responsible for running home care and fire services.

Resident locks had previously been administered using a mechanical master-key system, which no longer met the Municipality's needs for flexible access rights management. Managing keys on residents' behalf was eating up substantial time and money resources. In addition, Aalborg's city fire service sought a more efficient way to access building keys when a fire or burglar alarm was triggered.

Requirements for a new system included:

- A flexible solution that would meet the needs of Aalborg residents using the home care service
- Modern access control to significantly reduce staff time spent on key management
- The ability to generate detailed audit trails on demand
- Easy and secure restricted access to key tubes and key boxes for Aalborg fire brigade
- Long-term cost effectiveness for the Municipality, and ultimately for local taxpayers

Solution

For both, home care and fire services, Aalborg Municipality chose CLIQ technology from ASSA ABLOY. To date, around 3,000 citizens have programmable CLIQ cylinders installed at their homes. The fire brigade secures around 100 emergency key tubes and key boxes around the city with CLIQ Remote. Aalborg's CLIQ mechatronic locking installation has been tailored to fit the specific needs of care residents and administrators. For example, if a resident loses their key, its access rights can be deleted from the system without the need for lock replacement – saving the city time and money. Because power is supplied by a battery in every programmable CLIQ key, maintenance costs are also minimized. Managing the installation is easy. Although fitting was piloted by a local partner, Aalborg Municipality quickly took over. Trained fire brigade staff can now grant or revoke access, and tailor access permissions for different users or locations according to precise needs or authorizations. Plus, with Aalborg's CLIQ-protected key boxes, emergency teams have secure access to building keys when they attend a fire. Aalborg Municipality has streamlined its public services workflow, and made city residents safer.

Learn more:

campaigns.assaabloyopeningsolutions.eu/cliq