

Primo Software

Intelligent access control, simplified

Primo seamlessly combines online and offline access control in one platform, giving customers the freedom to choose connectivity where they need it and independence where they don't. It is an effective solution for upgrading your existing ASSA ABLOY Incedo™ access control system.



Mobile and biometric access for enhanced security

Comprehensive reporting provides valuable insights

Seamless integration with both internal and third-party hardware and software

Easily manage and control access across multiple sites from a central point

Local site validation ensures continuous security

Secure web interface for remote management from anywhere over the internet



Intuitive usability

User-friendly wizards guide you through every step, making configuration and onboarding easy and convenient.



Customizable set-up

Tailor your experience by customizing views and creating unique credential-holder types to adapt the system to your specific needs.



Scalable system

Easily manage up to 10,000 doors and 1 million credential holders within a single facility, or scale to 250 facilities, all through a centralized database.



Advanced protection

End-to-end encryption and advanced security protocols ensure that your access control system is resilient and reliable.

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Specifications V2026



Integrations

- Integration API included
- Microsoft Entra ID
- Aperio wireless locks
- Control iD, Idemia, Suprema & Hikvision biometrics
- HID and STid mobile access
- Milestone video management system
- OSS (Open Security Standard Offline)
- Vingcard



Hardware support

- ASSA ABLOY Impro Distributed, Clustered & Enterprise controllers
- Impro Primo & HID Signo readers
- Wave, facial and fingerprint readers
- OSS compliant locks (Aperio)



Software features

- Single-site management
- Multi-site management
- Operator security
- Enrolment and credential holder management
- Custom credential-holder types
- Custom fields
- Credential-holder import
- Access groups, areas and access time patterns
- Anti-pass-back and zone routing
- Event notifications
- Scheduled reports
- Lift control
- Rule-based access control featuring groups, schedules and roles
- Door management
- Device time patterns
- Transaction monitoring and dashboard
- Alarm monitoring
- Hardware monitoring
- 12+ languages



Reports

- Occupancy
- Absenteeism
- Audit
- Access groups
- Areas
- Card expiry
- Enrolments
- First in / Last out
- Hardware installation
- Holidays
- Hours worked
- General mustering
- Still on site
- Alarm transactions
- Denied transactions
- Status transactions
- Time and attendance
- Transactions

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System limits V2026



	Sites	Credentials	Doors	Credential holders
APP905	1	200	10	200
APP910	2	500	20	500
APP915	5	1,000	30	1,000
APP920	10	2,000	50	2,000
APP930	25	5,000	100	5,000
APP935	25	250,000	200	125,000
APP940	250	250,000	500	125,000
APP945	250	250,000	1,000	250,000
APP950	250	250,000	1,500	250,000
APP955	250	250,000	2,000	250,000
APP960	250	250,000	2,500	250,000
APP965	250	500,000	5,000	500,000
APP970	250	1,000,000	10,000	1,000,000

The above specifications apply to Primo V2026. More features will be available in upcoming versions.