

Service provider:

Abloy Oy, Wahlforssinkatu 20, 80100 Joensuu, Finland

1. Introduction

1.1 General

This information notice explains how data generated by, or collected through, ASSA ABLOY Access (the "**Product**") is accessed, used, and shared and how the data is otherwise processed, in line with the requirements under Article 3 of the EU Data Act.

This information notice explains how data generated by, or collected through, a connected product is accessed, used, and shared to provide ASSA ABLOY Access (the "**Service**") and how the data is otherwise processed, in line with the requirements under Article 3 of the EU Data Act.

1.2 Product and service description

ASSA ABLOY Access is a cloud-based access management software offering key, tag, and mobile access management under one platform. Access can be used to manage various locking products, and it can be accessed via an internet browser.

1.3 Data holders

The following parties receive data from the Product and may use the data for their own purposes ('data holders'):

Abloy Oy is the data holder. ASSA ABLOY Access also offers integrations to 3rd party systems. User can identify such 3rd parties as integrations are enabled when specifically requested by the user.

ASSA ABLOY Access can be integrated with other products offered from the ASSA ABLOY Group, which include:

- ABLOY PULSE – Data Act information can be found at <https://www.assaabloy.com/group/emeia/campaigns/eu-data-act>
- ABLOY CUMULUS – Data Act information can be found at <https://www.assaabloy.com/group/emeia/campaigns/eu-data-act>
- DoorBird – Data Act information can be found at https://www.doorbird.com/en/data_act_notice

1.4 Terms of use and quality of service

ASSA ABLOY Access service description and End User License Agreement (EULA) are provided and need to be accepted when ordering the software. EULA is also provided and needs to be accepted by each user logging in to the software before being able to use it.

2. Data obtained by ASSA ABLOY Access

Product name	Nature of data	Format	Estimated volume	Collection frequency	Data retention
ASSA ABLOY Access	Events based on actions performed in the software.	SQL Database.	Depends on usage. Average amount is 30MB per system.	Data is generated continuously based in usage of the software.	Data is stored on AWS cloud server. Retention period is configurable (1-3650 days), default retention period is 365 days.

3. Data access and user capabilities

Direct access to data	Indirect access to data	Erasure of data
Audit logs can be viewed on the user interface and also exported to a CSV file.	Operational logs and event logs can be viewed on the user interface, however, cannot be exported. To access these logs, please contact dataact@abloy.com .	User can delete data by setting a retention period for audit and event logs. You can find more information from "Settings" section in user manual which can be downloaded from the user interface in "Help" menu. Operational logs can only be deleted by the development team on request.

4. How to request data sharing

You may request us to share data with a specific third party by contacting our customer support. We may under certain circumstances deny a request of data sharing to third parties.

5. Right to lodge a complaint

If you believe our handling of your data infringes your rights under applicable legislation, you have the right to lodge a complaint with the competent authority in your jurisdiction.

6. Trade secrets

In some cases, data from the connected products or related services may include trade secrets that we or our partners own. Trade secrets shall be preserved and disclosed only where all necessary measures prior to preserve their confidentiality are taken, in particular regarding third parties. In exceptional circumstances, our ability to grant access to data may be limited due to trade secrets. We maintain confidentiality obligations to protect any trade secrets contained within your data.

7. Term and termination

Your contract with Abloy Oy is valid for an annual subscription beginning on the date you sign up or otherwise agree to the Terms of Use of the Service.

You may end the contract by the end of your billing period by contacting our customer support or by ending the agreement in our customer service portal.

8. Contact information

Should you have any questions regarding the data generated by the Product or the Service, do not hesitate to contact our customer support at dataact@abloy.com.