

ABLOY PULSE

10/09/2025 – Version 1

Experience a safer
and more open world

Manufacturer / distributor:

Abloy Oy, Wahlforssinkatu 20, 80100 Joensuu, Finland

1. Introduction

1.1 General

This information notice explains what data is generated by ABLOY PULSE (“the Product”) in line with the requirements under Article 3(2) of the EU Data Act.

1.2 Product and service description

ABLOY PULSE is a unique digital locking and access management system that requires no batteries or wiring: The system is powered when the key is inserted into the cylinder. It is an easy-to-manage, cyber-secure system that offers a new level of convenience and security for offices and commercial buildings, educational institutions, healthcare facilities, residential buildings and any small or medium-sized site where people and needs change frequently. Data is generated as the products are used, with data being stored both on the device and in ASSA ABLOY Access, an access management platform through which ABLOY PULSE devices are managed. For more information about ASSA ABLOY Access and the Data Act, visit <https://www.assaabloy.com/group/emeia/campaigns/eu-data-act>

2. Scope of Data Processing

2.1 Generated Data

Product name	Nature of data	Format	Estimated volume	Collection frequency	Data retention
PULSE - Key	Audit trails, diagnostic data	CSV	Data is generated each time when the key is used either with cylinder or reader. 256 kbytes is maximum data storage	As the product is used	On-device on a first-in, first-out basis up to the 256kb capacity
PULSE - Cylinder	Audit trails, temperature sensor logs, diagnostic data	CSV	Data is generated each time when the key is used in the Cylinder. 256 kbytes is maximum data storage	As the product is used	On-device on a first-in, first-out basis up to the 256kb capacity

2.2 Connectivity and data storage

Connectivity features	Data storage	Data holder
<p>PULSE products are managed by the ASSA ABLOY Access software. For more information about ASSA ABLOY Access and the Data Act, visit EU Data Act ASSA ABLOY.</p> <p>Other software used to configure PULSE devices, including AADC mobile application and key configuration software, also connect to ASSA ABLOY Access via the internet.</p>	Data is stored both on the PULSE devices and on ASSA ABLOY Access	Abloy Oy, Wahlforssinkatu 20, 80100 Joensuu, Finland – Abloy provides ASSA ABLOY Access and is a data holder. For more information about ASSA ABLOY Access and the Data Act, visit EU Data Act ASSA ABLOY .

3. Data access and user capabilities

Direct access to data	Indirect access to data	Erasure of data
Users can access data via the ASSA ABLOY Access system. For more information about ASSA ABLOY Access and the Data Act, visit EU Data Act ASSA ABLOY .	N/A	Customer data can be erased by completing a factory reset of the device; however Cylinder diagnostic data is not erased using this process

4. Contact information

Should you have any questions regarding the data generated by the Product or the Service, do not hesitate to contact us at dataact@abloy.com