

Deepened presence in Latin America with strategic acquisitions...



Brazil: Key facts and figures



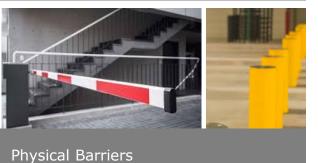
Product portfolio



Doors & door hardware (commercial, institutional, industrial



Access Control















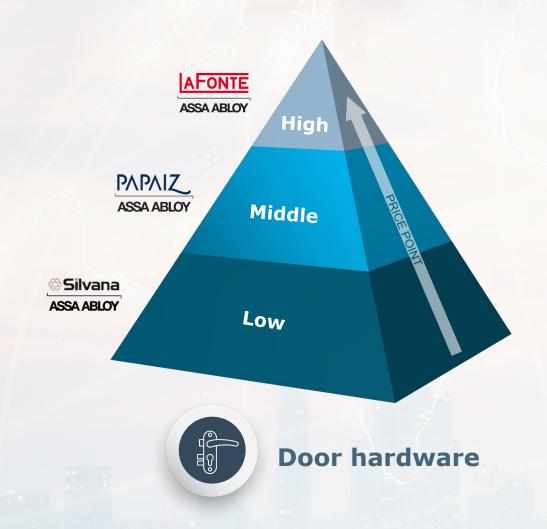
ASSA ABLOY



Control iD



Go to market





Aluminum Window Hardware

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Metal Fire Doors

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Access Control

ASSA ABLOY Control iD

Control iD

Leading developer of hardware and software solutions for Time & Attendance and Access Control in Brazil



- Founded in 2006, Control iD is the Control iD's products and solutions are currently deployed across four business segments:
 - Time & Attendance: Hardware and software solutions providing certified records for tracking and maintaining employee work hours using biometric and RFID technology
 - Access Control: RFID & biometric hardware and software solutions for restricting, authorizing and enabling access to resources, properties or locations
 - SaaS & HaaS: Time & Attendance and Access Control hardware and software under "as a service" business models
 - New Verticals: Represents Control iD's expansion into Commercial Automation (2018) and Home Automation markets. Products include thermal printers, invoice authentication, electronic door locks and video doorbells
- Headquartered in São Paulo, Brazil with manufacturing facility in Extrema (Minas Gerais, Brazil) and a sales office in Pinhais (Parana, Brazil). Control iD has 302 employees

Control iD

2015

2013

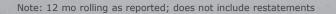
Leading developer of hardware and software solutions for Time & Attendance and Access Control in Brazil

2017



Brazil sales growth





Key growth drivers



Glass Hardware



B2C and B2B ecommerce



Digital Door Locks



Home Builders



Retail Penetration



Non-Residential



Key growth drivers



Glass Hardware



B2C and B2B ecommerce



Home Builders



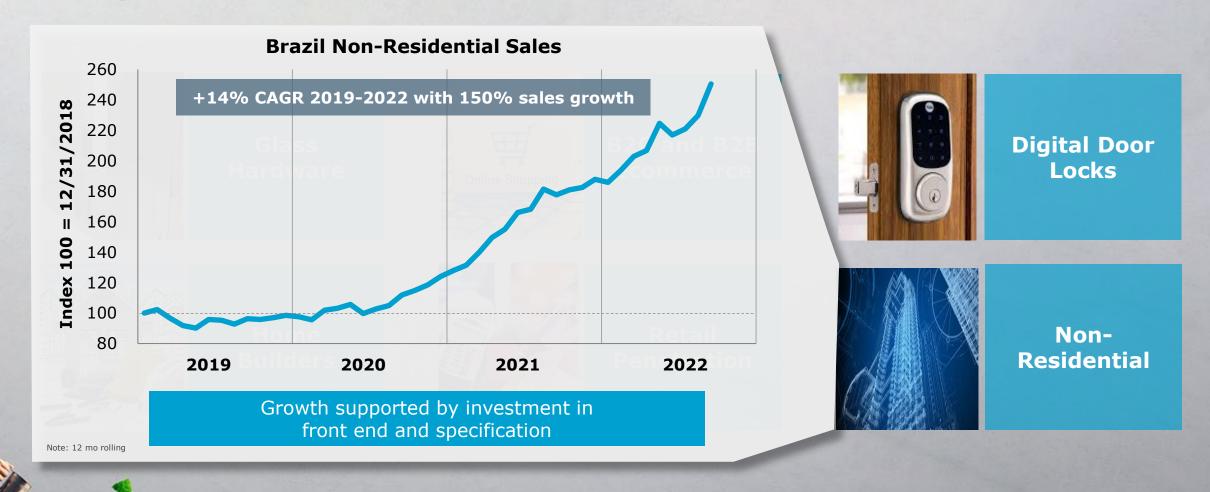
Retail Penetration



- Web shop offering a B2B/B2C experience with fast delivery through our own distribution network
- Growth of **176%** Q3 YTD
- Supported by internal team that operates in web shop and multiple marketplaces



Key growth drivers



Non-Residential focus in critical verticals adjusting to customer needs















































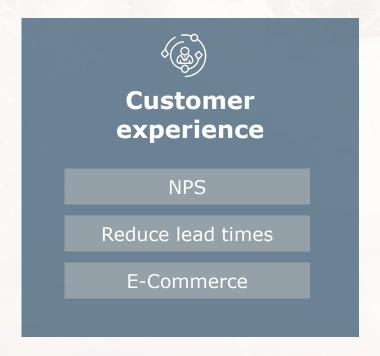
Dedicated sales force

Local specification

Portfolio localization









Play both offense and defense



Sustainable growth

Dual sourcing & MFP

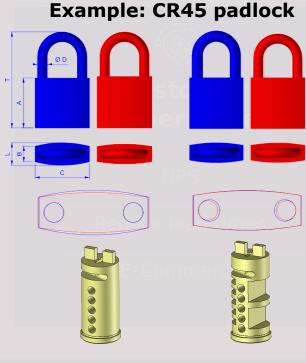
Strategic pricing

Operational excellence

VA/VE Project: Papaiz Padlock Range Redesign



- VA/VE of entire line of 9 padlocks (CR34-CR70 line)
- Resize padlock dimension and reduce weight while keeping all characteristics (safety: cylinder with head, cotter pin stool and existing key)





SEK 3.3 M
Annual savings

Before

After

7.7g reduced

12.2g

increased steel 19.9g reduced brass



Dual sourcing & MFP

Strategic pricing





99

products launched in 2021

226

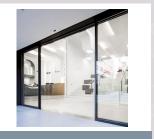
products in pipeline

29%

YTD sales from new products



Non-Residential Portfolio

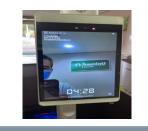


Window/Door Noise Cancelling



Recent product launches

Segmented Fire rated doors



Facial Recognition



APERIO Locks and Hubs

622 customers interviewed



64 average NPS score



LEAD TIMES

Focus on new distribution center opened in Sao Paulo for eCommerce and quick ship



ORDER ENTRY

24/7 call center in northern Brazil for consumer and technical service



CUSTOMER SERVICE

New web portal and EDI for external B2B customers



Customer experience

NPS

Reduce lead times

E-Commerce



Conclusions

- Sustainable and profitable growth through operational excellence, local demand generation and innovation
- Building agile and resilient local bench strength
- Accelerating migration from mechanical to digital



Experience a safer and more open world

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