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Product Security Advisory

Powershield Fire Doors

Overview

As you know, safety and security are at the core of what we do as a business and product safety is of utmost importance for us at ASSA ABLOY.

We became aware of a potential issue related to some of our fire rated steel doors.

Our fire rated steel doors are all and remain fully certified under a 3rd party accreditation, having been both successfully tested to EN1634-1 and fully compliant to the current extended scope of application EN15269-2:2012 for fire rated doors.

However, based on rigorous testing we have concluded that certified fire rated steel doors may potentially not provide the expected level of fire protection when a 4th rebated frame section/rebated threshold/rebated sill is included at the bottom of the frame, despite this being accepted under the standard, due to the airflow being blocked by the threshold and small amounts of gas potentially escaping.

We notified the standards authority, CEN, and UK Industry Trade Association, DHF, of the concerns with the current standard. They acknowledged these concerns and that this issue may affect all manufacturers selling into the UK market, unless they can demonstrate specific evidence of a positive outcome from primary testing including this feature. The British Standards Institution have investigated and released an updated standard BS EN 15269-2:2024 which supersedes BS EN 15269-2:2012.

Action

Whilst our doors are fully compliant with the previous standard BS EN 15269-2:2012, which is still the recognised EU standard, following the UK implementation of BS EN 15269-2:2024 and in line with our commitment to safety and security, we have decided to proactively offer customers affected by this issue with tested and validated solutions which address the issues identified. We will contact you to discuss the best way forward for the specifics of your installation.

Next Steps

We have set up a dedicated response team who will follow a risk-based approach based on property type and building use. They will contact you to arrange an initial survey of the affected products and discuss the remedial options, where applicable.

OUR COMMITMENT TO YOU

We are committed to creating safe and reliable products. As part of that commitment, we consistently monitor, assess, and optimize our technology to better ensure the safety and security of our customers and products.

As such, all works will be completed and verified as compliant by trained and competent engineers. Products will be digitally recorded and asset tagged to support validation of the product and the work done

Do not hesitate to contact our dedicated Door Group team, if you have any further questions or concerns. Thank you for your continued support and trust in ASSA ABLOY products.

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