

Roger – Patrol II LCD guard tour reader & Patrol Master software

11/09/2025 – Version 1

Experience a safer
and more open world

Manufacturer / Service provider:

Roger Sp. z o.o. sp. k., Gościszewo 59, 82-400 Sztum, Poland

1. Introduction

1.1 General

This information notice explains how data generated by, or collected through, the Patrol II LCD guard tour reader (the "**Product**") is accessed, used, and shared [(including to provide Patrol Master PC software (the "**Service**"))] and how the data is otherwise processed, in line with the requirements under Article 3 of the EU Data Act.

The following abbreviations are used in the document:

- **AT:** Audit Trail - is a record of chronological events or actions that occurred in given device (product).
- **EVL:** Event Log - is a chronological record of application events which is created automatically during software use and whose main purpose is to help identify and eliminate software faults.
- **APL:** Application (software) Log - is a chronological record of application events which is created automatically during software use and whose main purpose is to help identify and eliminate software faults.
- **EPDF:** Embedded Proprietary Data Format - Embedded Proprietary Data Format is a data format that does not conform to any standard data format and is created by the software developer/architect. Decoding data stored in the EPDF format requires knowledge of the specific format's syntax and data encoding method. In most cases, decoding data in the EPDF format requires the use of dedicated software and/or have specific knowledge.
- **N/A:** Not Applicable
- **DB:** Database

1.2 Product and service description

Patrol II LCD is a portable proximity ID reader designed for tracking the guards' work. The principle of device work is to collect dates and times when guard registered his attendance at specific facility points where proximity checkpoints were located. As a checkpoint any EM 125 kHz proximity transponder can be used (e.g. card, tag, key fob, disc) or special checkpoints dedicated for Patrol II guard tracking system (e.g. PK-2 or PK-3 offered by Roger). The Patrol II LCD stores in internal memory checkpoint codes together with dates and times they were read. It can record up to 32,768 logs in total. The reader can be supplied from disposable (one time use) or rechargeable LR6 (AA) type batteries. Rechargeable

batteries can be charged directly from the PC USB port to which reader is connected or using dedicated AC charger provided with the device. The USB port is also used for configuration and events downloading from the reader. Patrol II LCD requires Patrol Master v.3 software (Win 98/NT/2K/XP/Vista/W7). Patrol reader is equipped with USB interface which can be used for both reader configuration and import of the audit trail stored in the reader memory. The AT generated by the reader is mainly related to visited check point events. In addition to it, the reader registers some events related to its condition and faults. Once the product is connected via cable to a computer with RARC software end user can download AT to a PC database, view loaded events and optionally export to the disc file. Data is stored on-premise by the system owner/customer.

1.3 Data holders

The following parties receive data from the Product and/or the Service and may use the data for their own purposes ("data holders"):

- System owner/customer

1.4 Terms of use and quality of service

All Roger services have Software User License Agreements and General License Terms and Conditions which can be found during installation, after installation within the service itself or at the www.roger.pl.

2. Data which the Product is capable of generating

Product name	Nature of data	Format	Estimated volume	Collection frequency	Data retention
Patrol II LCD Guard tour reader	AT: Yes EVL: No APL: No	EPDF: 8B	256kB	Product is capable of generating data continuously and in real time. The HW uses a circular buffer (first in, first out, FIFO) with up to 32k entries.	Events are stored until overwritten due to buffer capacity (FIFO). No other retention policy implemented.

3. Data obtained by Service provider

Service name	Nature of data	Format	Estimated volume	Data retention
Patrol Master	AT: Available EVL: Not available APL: Not available	EPDF: 100B	Data volume is dependent on system size as smaller systems create less amount of data compared to larger systems. AT: Microsoft Access DB; database size not limited.	No retention policy implemented. No time limit for retention.

4. Data access and user capabilities

Direct access to data	Indirect access to data	Erasure of data
For all services: The system owner has direct access to data through the provided service.	N/A	The owner/user can delete data using the features available in the software and/or device. Data deletion does not require contacting the device/system provider or any other third party including manufacturer.

5. How to request data sharing

You may request us to share data with a specific third party by contacting our support organization via email (see 9). We may under certain circumstances deny a request for data sharing to third parties.

6. Right to lodge a complaint

If you believe our handling of your data infringes your rights under applicable legislation, you have the right to lodge a complaint with the competent authority in your jurisdiction.

7. Trade secrets

In some cases, data from the connected products or related services may include trade secrets that we or our partners own. Trade secrets shall be preserved and disclosed only where all necessary measures prior to preserving their confidentiality are taken, in particular regarding third parties. In exceptional circumstances, our ability to grant access to data may be limited due to trade secrets.

8. Term and termination

The terms of use for Roger's services are defined in the General License Terms and Conditions and, where applicable, in a separate Licensing Agreement. Acceptance of these terms is required at the time of installation. Where no separate Licensing Agreement is provided, the General License Terms and Conditions constitute the sole legal basis for the use of the license.

You may end the contract by following the steps set out in Article 9 of the General License Terms and Conditions.

9. Contact information

Should you have any questions regarding the data generated by the Product or the Service, do not hesitate to contact us at support@roger.pl.