

KESO Integra

05/09/2025 – Version 1

Experience a safer
and more open world

Manufacturer / Service provider:

Assa Abloy Schweiz AG, untere Schwandenstrasse 22, 8805 Richterswil, Switzerland

1. Introduction

1.1 General

This information notice explains how data generated by, or collected through, KESO Integra (the "**Product**") is accessed, used, and shared (including to provide k-entry and the related services (listed in table 3 below) (the "**Service**")) and how the data is otherwise processed, in line with the requirements under Article 3 of the EU Data Act.

1.2 Product and service description

KESO Integra is the combination of high-quality mechanical locking systems with high-tech electronics. Manage all access authorizations centrally via k-entry. The system can be configured as stand-alone, offline, or online, depending on your specific needs and requirements.

1.3 Data holders

The following parties receive data from the Product and/or the Service and may use the data for their own purposes ('data holders'):

- Manager of the Master Key System (e.g. Partner, end user/system owner etc.)

1.4 Terms of use and quality of service

All KESO Integra services include End User License Agreements and Privacy Statements, available during or after installation within the service itself.

2. Data which the Product is capable of generating

Product name	Nature of data	Format	Estimated volume	Collection frequency	Data retention
Integra Cylinder electronic	Activity logs, battery status logs	KESO proprietary format	4 Mb parameters & history logs	Continuously and in real time	Data is retained on a first in, first out basis, with up to 3000 events
Integra Digital cylinder	Activity logs, battery status logs	KESO proprietary format	4 Mb parameters & history logs	Continuously and in real time	Data is retained on a first in, first out basis, with up to 3000 events
Integra Escutcheon	Activity logs, battery status logs	KESO proprietary format	4 Mb parameters & history logs	Continuously and in real time	Data is retained on a first in, first out basis, with up to 3000 events
Integra Door controller	Activity logs, battery status logs	KESO proprietary format	4 Mb parameters & history logs	Continuously and in real time	Data is retained on a first in, first out basis
Integra Door controller Aperio	Activity logs, battery status logs	KESO proprietary format	4 Mb parameters & history logs	Continuously and in real time	Data is retained on a first in, first out basis

3. Data obtained by via the Service

Service name	Nature of data	Format	Estimated volume	Data retention
k-entry	Alerts/notification logs, user interactions logs, diagnostic logs, device data	AT and Event logs are entries in Access or SQL data fields Application logs are Excel files on the data base	Data is generated each time it is used. The volume depends on run time.	Until deleted manually
K-Service	Diagnostic logs, device data	KESO proprietary format	Approximately 1 GB depending on traffic	Until deleted manually
NOK-Service	Diagnostic logs, device data,	KESO proprietary format	Approximately 1 GB depending on traffic	Until deleted manually
k-entry APP	Alerts/notification logs, user interactions logs, diagnostic logs, device data	KESO proprietary format	Data is generated each time it is used. < 1kB	Until deleted manually
MyIntegra	User interactions logs, diagnostic logs, device data	KESO proprietary format	Data is generated each time it is used. < 1kB	Until deleted manually

4. Data access and user capabilities

Direct access to data	Indirect access to data	Erasure of data
The MKS administrator who manages the data in k-entry has the option of exporting the data they have entered in. See also manual Download Area KESO	Not applicable - Assa Abloy Switzerland is not a Data Holder.	k-entry provides a deletion function that allows all data assigned to a person to be deleted, for example when an employee leaves the company or in similar circumstances. See also manual Download Area KESO

5. Right to lodge a complaint

If you believe our handling of your data infringes your rights under applicable legislation, you have the right to lodge a complaint with the competent authority in your jurisdiction.

6. Trade secrets

In some cases, data from the connected products or related services may include trade secrets that we or our partners own. Trade secrets shall be preserved and disclosed only where all necessary measures prior to preserving their confidentiality are taken, in particular regarding third parties. In exceptional circumstances, our ability to grant access to data may be limited due to trade secrets.

We maintain confidentiality obligations to protect any trade secrets contained within your data.

7. Term and termination

Your contract with Assa Abloy Schweiz AG is valid for the individual time mentioned in your license contract, which you have to sign once you buy any licenses and agree to the Terms of Use of the Service.

You may end the contract by following the steps set out in the termination clause of your agreement.

8. Contact information

Should you have any questions regarding the data generated by the Product or the Service, do not hesitate to contact us at <https://www.assaabloy.com/ch/en/contact-us>