

# Return Goods Request S&B KESO

\* **Mandatory fields to be completed by the customer**

\* Customer no.: \_\_\_\_\_

\* Sender: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\* Date: \_\_\_\_\_

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We have the following return request:

RNo.: = invoice number/date or ANr.: = order number/date or LS: = delivery note number/date	Item number	Quantity
*	*	*

**Note:** Returns can only be accepted for new goods in their original packaging with no signs of installation and use **within 6 months** of purchase (date of delivery).

ASSA ABLOY (Schweiz) AG offers the following solutions subject to change:

- \* Reason for return:
- Incorrect order
  - Incorrect delivery
  - Exchange
  - Complaint
  - Other
  - Return with \_\_\_\_ % discount
  - Free reorder
  - Replacement delivery
  - Return unfortunately not possible
  - Other
  - Return with identification number **RID**

**RID:** \_\_\_\_\_

\_\_\_\_\_  
 Date, customer signature

\_\_\_\_\_  
 Date, signature ASSA ABLOY (Schweiz) AG

**Important:** Please enclose this letter with the return delivery. Without a goods return form with prepaid notice, the delivery will be returned carriage forward. If you have any questions about ongoing processes, please contact us on: +41 44 787 34 34 or by e-mail: techsupport.chriw@assaabloy.com.