

Primo Software

ASSA ABLOY

Intelligent access control, simplified

Technical information

Primo is an effective solution for upgrading your existing ASSA ABLOY Incedo™ access control system. With a range of enhancements already in development, Primo is a future-proof software solution designed to safeguard your buildings and everyone who uses them.



Intuitive usability

User-friendly wizards guide you through every step, making configuration and onboarding easy and convenient.



Customizable set-up

Tailor your experience by customizing views and creating unique credential-holder types to adapt the system to your individual needs.



Scalable system






Easily manage up to 10,000 doors and 1 million credential holders within a single facility, or scale to 250 facilities, all through a centralized database.



Advanced protection

Advanced security protocols ensure that your access control system is resilient and reliable.

Primo Software – V1.5

Technical data and features					
	System limits	Sites	Credentials	Doors	Credential holders
	APP905	1	200	10	200
	APP910	2	500	20	500
	APP915	5	1,000	30	1,000
	APP920	10	2,000	50	2,000
	APP930	25	5,000	100	5,000
	APP935	25	250,000	200	125,000
	APP940	250	250,000	500	125,000
	APP945	250	250,000	1,000	250,000
	APP950	250	250,000	1,500	250,000
	APP955	250	250,000	2,000	250,000
	APP960	250	250,000	2,500	250,000
	APP965	250	500,000	5,000	500,000
	APP970	250	1,000,000	10,000	1,000,000
	Integrations	API			
		Idemia and Control iD biometrics			
		Aperio locks via IP hub (application controller required) or RS485 hub			
		HID mobile access and STid mobile access			
	Hardware support	Distributed controller, Cluster controller, Application controller			
		HID Signo readers and any other third-party reader			
		Idemia facial, wave and fingerprint readers			
		Control iD facial and fingerprint readers			
	Software features	Single-site management		Anti-pass-back and zone routing	
		Multi-site management		Door management	
		Operator security		Device time patterns	
		Enrolment		Transaction monitoring and dashboard	
		Custom credential-holder types		Alarm monitoring	
		Custom fields		Hardware monitoring	
		Credential-holder import		Languages: English, French	
		Access groups, areas and access time patterns			
	Reports	Absenteeism (this week)		Hours worked	
		Absenteeism (today)		General mustering	
		Access groups		Still on site	
		Areas		Alarm transactions	
		Card expiry		Denied transactions	
		Enrolments		Status transactions	
		First in / Last out		Time and attendance	
		Hardware installation		Transactions	
		Holidays		Zone occupancy	

The above specifications apply to Primo V1.5. More features will be available in upcoming versions.

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